

Mission

Through collaboration, provide compassionate, holistic care in a safe space for individuals with mental health and substance use concerns.

Vision

A community where stigma-free care for mental health and substance use concerns is accessible to all.

Values

Core Values

- **Respect:** Everyone accessing the clinics is accepted, valued and made to feel like they belong.
- **Accountability:** The clinics adhere to their mission and vision statements and are transparent with their partners and clients.
- **Inclusive:** The clinics provide a welcoming and safe space for everyone accessing its services and supports.
- **Accessible:** The clinics eliminate any barriers that may exist for those wanting to access service

Aspirational Values

- **Flexible:** The clinics are committed to adapting and evolving to the needs of the community
- **Empowering:** The clinics ensure clients have access to the care they need and are active partners in the decision making related to their care
- **Trauma-informed:** Providers at the clinics operate using a trauma-informed lens to help ensure those accessing service do not feel threatened or triggered when accessing care
- **Collaborative:** The clinics work with a variety of partners and organizations to coordinate care and ensure a seamless pathway for those accessing service