



Region of Waterloo

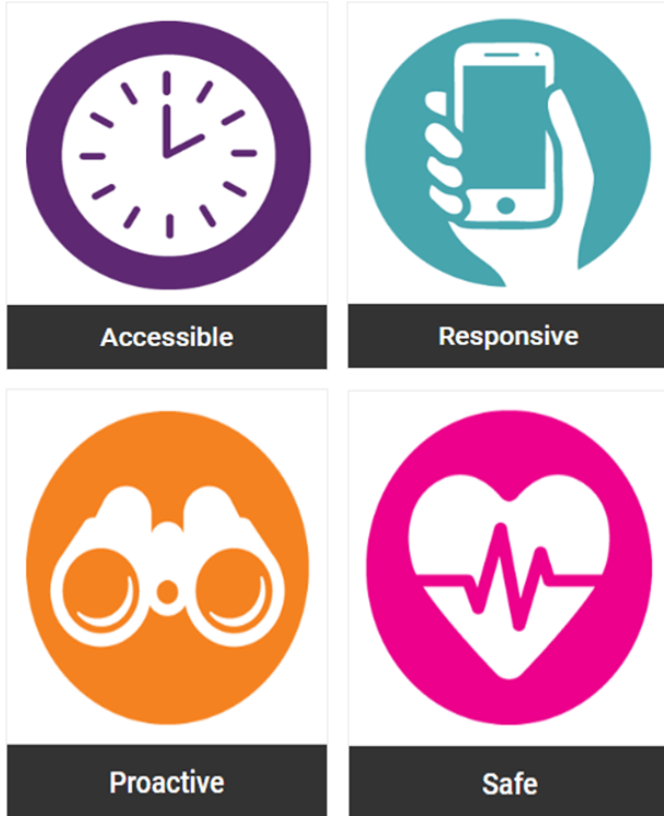


Community Paramedicine Update 2025

Community & Health Services Committee - May 5, 2026

Ann Bettles, Commander, Community Programs

# Guiding Principles of Community Paramedicine



- 24/7 access to community paramedicine services for non-emergency procedures in their own home and health system navigation support.
- Prompt, flexible, and patient-centered response to changing circumstances or medical conditions and if necessary, connection to the right health care provider at the right time to avoid escalation and crisis.
- Systematic, routine-based remote or home monitoring to prevent emergency incidents or escalation in medical conditions.
- Certain diagnostic procedures and treatments can be provided at home and if required, under appropriate medical oversight.

# Highlights from 2025



- Program expansion from 5 FTE to 9 FTE Community Paramedics.
- 7500 interventions provided for over 400 clients in the last 6 months of 2025.
- 1200 referrals received, with 875 coming from front-line Paramedics who identified patients living at risk/ requiring services.
- Successful launch of clinic model.



# Community Paramedicine Funding: Two Streams

## CPLTC Stream

(Funded by the MOH EHSB: Previously MOH LTC)

- Accounts for 90% of budget funds
- Current guidelines indicate that eligible clients:
  - Must be waitlisted (or soon to be waitlisted) for long-term care placement.

**The MOH LTC announced permanent base funding for CP programs in 2025. With the transition of funding to the EHSB, funding is confirmed at previous levels for the 26/27 fiscal year only. We await additional funding details and associated performance criteria from the EHSB.**

## OH WEST Stream

(Funded through the MOH)

- Accounts for 10% of overall budget
- Eligible clients included in this funding stream include:
  - Chronic health conditions,
  - Palliative approach to care,
  - Mental Health and Addictions
  - Short Stay ( i.e. wound care)



# Plans for 2026

- Expansion of clinic locations, prioritizing regional housing addresses;
- Increased point of care testing through in-home labs and urinalysis;
- Support of discharge planning to ensure comfortable and timely transitions home;
- Launch of mobile clinic services with Paramedic Services bus;
- Continued collaboration with Ontario Health Teams (KW4 OHT & CND OHT) to optimize system navigation and prioritize connection to primary care.



# Community Paramedicine Logo



- Trust and Recognition
- Differentiates Services Types
- Promotes Access and Awareness

