Hybrid Outdoor Shelter Survey Results

Regional Council October 12th, 2022



Region of Waterloo

What We Heard - Survey of Encampment Residents on location of Hybrid Shelter/Outdoor Model

On October 4, staff visited three encampments (150 Main Street, Cambridge, 100 Victoria Street, and Victoria Park, Kitchener). Staff approximated that on this day, there were 100 residents on-site across the three locations. 72% responded to our survey about the location of a Hybrid Model/Outdoor Site.

Survey Questions

- If the Hybrid Shelter/Outdoor Model was in another city in the Region of Waterloo would you stay there?
- If it took longer than 30 minutes to walk to a downtown core would you stay at the Hybrid Shelter/Outdoor Model?
- If it took longer than 30 min to walk to a downtown core but you could take transit, would you stay at the Hybrid Shelter/Outdoor Model?
- If it took longer than 30 min to walk to a downtown core, but there was a shuttle/van you could take, would you stay at the Hybrid Shelter/Outdoor Model?
- Is it important to you that the Hybrid Shelter/Outdoor Model has spaces for Social Services (harm reduction, housing staff, income support caseworkers) to visit you?

Survey Respondent Demographics

- 64% of the 25 residents on-site from 150 Main St., Cambridge responded
- 82% of the 50 residents on-site from 100 Victoria Street, Kitchener, responded
- 60 % of the 25 residents on-site from Victoria Park, Kitchener, responded

Survey Responses

- If the location of the Hybrid Shelter/Outdoor Model was in a city other than where the survey respondent is currently making their home:
 - 40% of those surveyed from Cambridge would move and 28% would not.
 - 43% of those surveyed from Kitchener, would move and 25% would not while 7% indicated they might.

Survey Responses (cont'd)

- If the managed site was more than 30 minutes from the downtown core:
 - 68% would walk and 29% would not/maybe
 - 87% would take transit and 8% would not/maybe
 - 88% would take a shuttle/van and 8% said no/maybe
 - 87% said yes to having space to meet with Social Services, 3% said no, and 7% chose not to answer

Survey Responses (Cont'd)

- Respondents were told the Hybrid Shelter/Outdoor Model will have access to washrooms, laundry, showers, food, and community space. Residents were asked what else was important to them:
 - These responses were varied
 - Most common responses were heat, electricity, and wireless internet