

2024 Point in time count findings



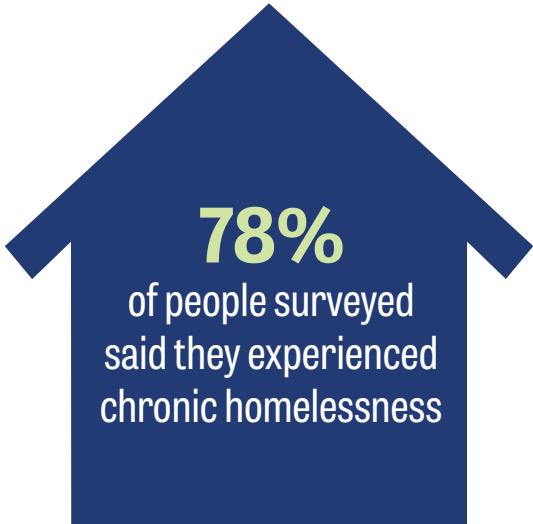
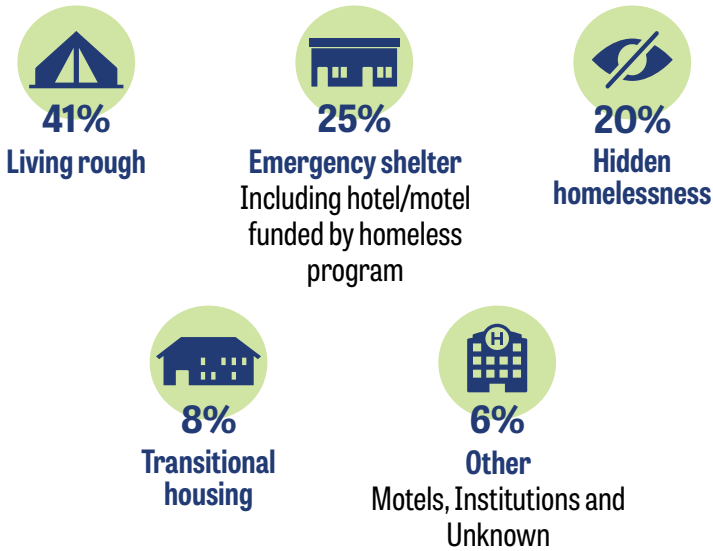
2371 people experiencing any type of homelessness were counted on **October 22, 2024.**

- 1009** people living rough (living in encampments, on the street, or staying in their vehicle)
- 446** people staying in an emergency shelter
- 353** people experiencing hidden homelessness (staying with friends or family, or temporary accommodations)
- 221** people staying in transitional housing
- 153** people staying in a motel funded by the Region
- 100** people in institutions (hospital, police custody)
- 89** people staying in unknown or undisclosed locations

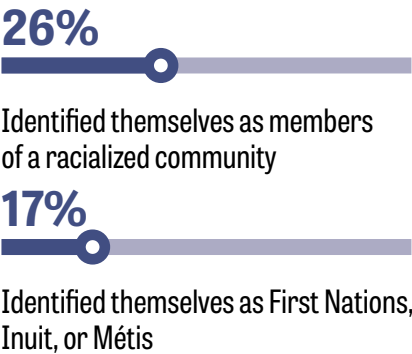
1790 people included in the **point in time count** filled out a survey. A summary of the responses they shared is outlined below.

WHERE/HOW LONG

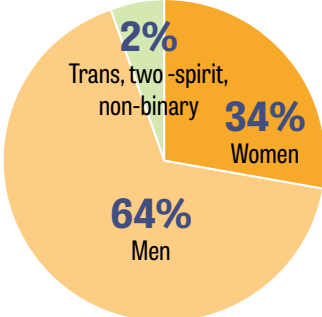
Where people are experiencing homelessness*



Racial identity

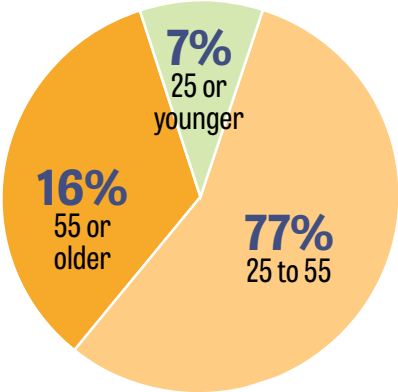


Gender identity

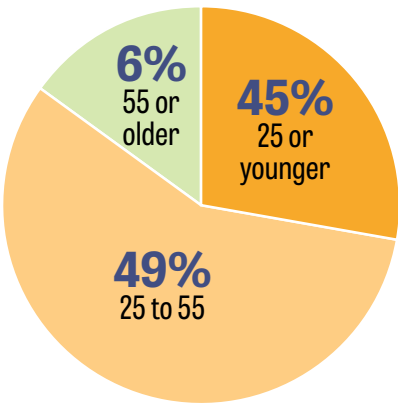


WHO

Age of survey respondents



Age when people first experienced homelessness



* The number of people experiencing homelessness in these locations differs from the numbers reported at the top of the page as this section reports on where survey respondents are experiencing homelessness - not everyone experiencing homelessness filled out a survey. Not everyone who participated in the survey answered every question. The percentages above are based on total responses for each question.

EXPERIENCES OF HOMELESSNESS

Top 5 reasons

people said caused their experience of homelessness

Not enough income for housing **(44%)**

Conflict with spouse / partner **(18%)**

Landlord / tenant conflict **(13%)**

Unfit / unsafe housing conditions **(12%)**

Substance use issues **(11%)**



Health challenges reported by survey respondents

72%

Substance use

70%

Mental health

44%

Illness / medical condition

29%

Physical limitation

28%

Acquired brain injury

Top 10 services that would be helpful



Finding affordable housing **(76%)**



Housing search support **(54%)**



Bus pass **(53%)**



Finding a job **(49%)**



Accessing income support (e.g. OW, EI) **(45%)**



Internet access **(42%)**



Getting ID **(41%)**



Outreach workers **(41%)**



Secure storage **(39%)**



Washrooms, showers **(39%)**



Top 10 challenges to finding safe permanent housing

Low income **(80%)**

Rent too high **(78%)**

Addiction **(33%)**

No income assistance **(32%)**

Poor housing conditions **(31%)**

Mental health issues **(29%)**

Discrimination **(27%)**

Criminal history **(19%)**

Family breakdown / conflict **(18%)**

Physical health issues, accessibility **(16%)**

To learn more about Waterloo Region's Plan to End Chronic Homelessness, please visit:

engagewr.ca/end-chronic-homelessness