

2024 Food Safety Program Report

Community & Health Services Committee

April 8th, 2025



Region of Waterloo
PUBLIC HEALTH AND
PARAMEDIC SERVICES

Health Protection & Healthy Environments Division

Public Health Inspections

- ✓ Food Safety
- ✓ Public pools, splash pads, whirlpool/spas
- ✓ Small drinking water systems
- ✓ Personal Service Settings
 - ✓ Aesthetic and hair salons
 - ✓ Tattoo studios
- ✓ Childcare centers
- ✓ Congregate care settings

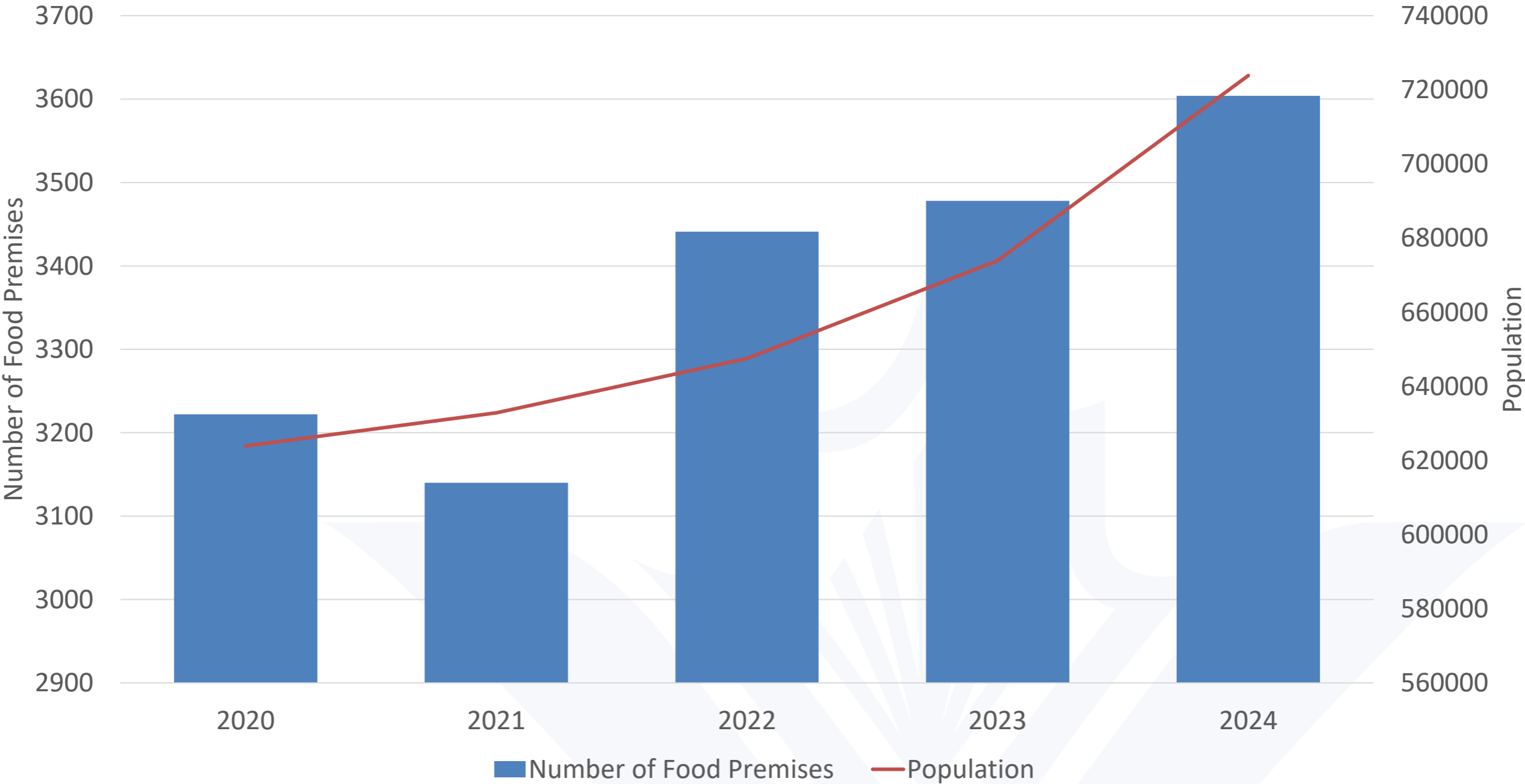
Investigations

- ✓ Rabies
- ✓ Outbreak Management
- ✓ Infection Prevention & Control (IPAC)
- ✓ Communicable Disease
- ✓ Food borne illness complaints
- ✓ Lyme Disease and other tick-borne diseases
- ✓ West Nile Virus
- ✓ Private well water

Food Safety – Program Goals

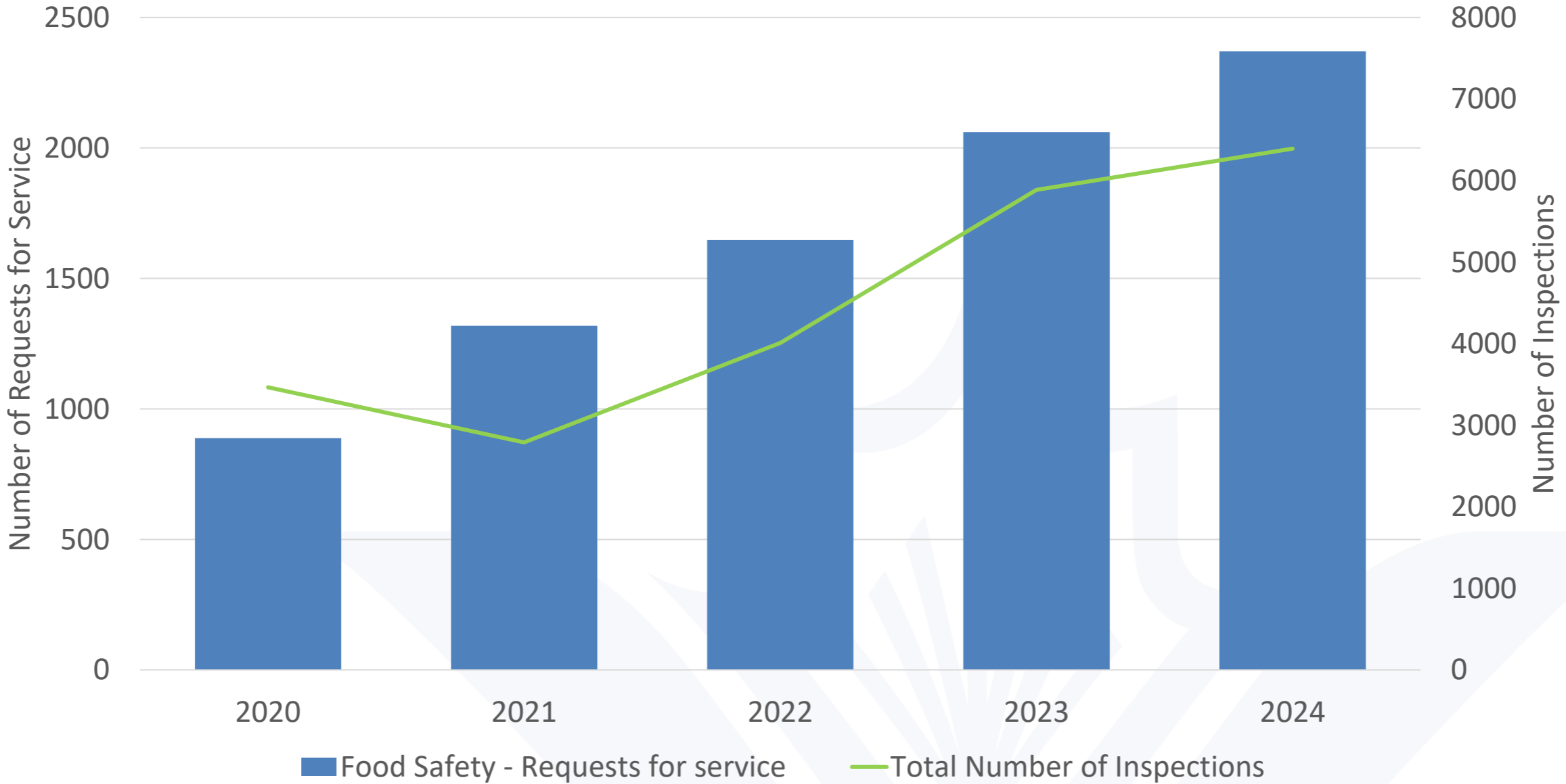
- The goal of the food safety program is to prevent and reduce the burden of food-borne illness.
- To meet this goal, Public Health Inspectors (PHIs) conduct routine inspections of food premises; respond to requests for services which include consumer complaints, licensing requests and outbreak investigations.
- PHIs also assist with food recalls and educate consumers and food handlers.
- Our food safety program is one of the largest program areas in the Health Protection and Healthy Environments Division of Public Health. The food safety program accounts for 62.1% of Public Health Inspector's work.

Population Growth and Food Premises



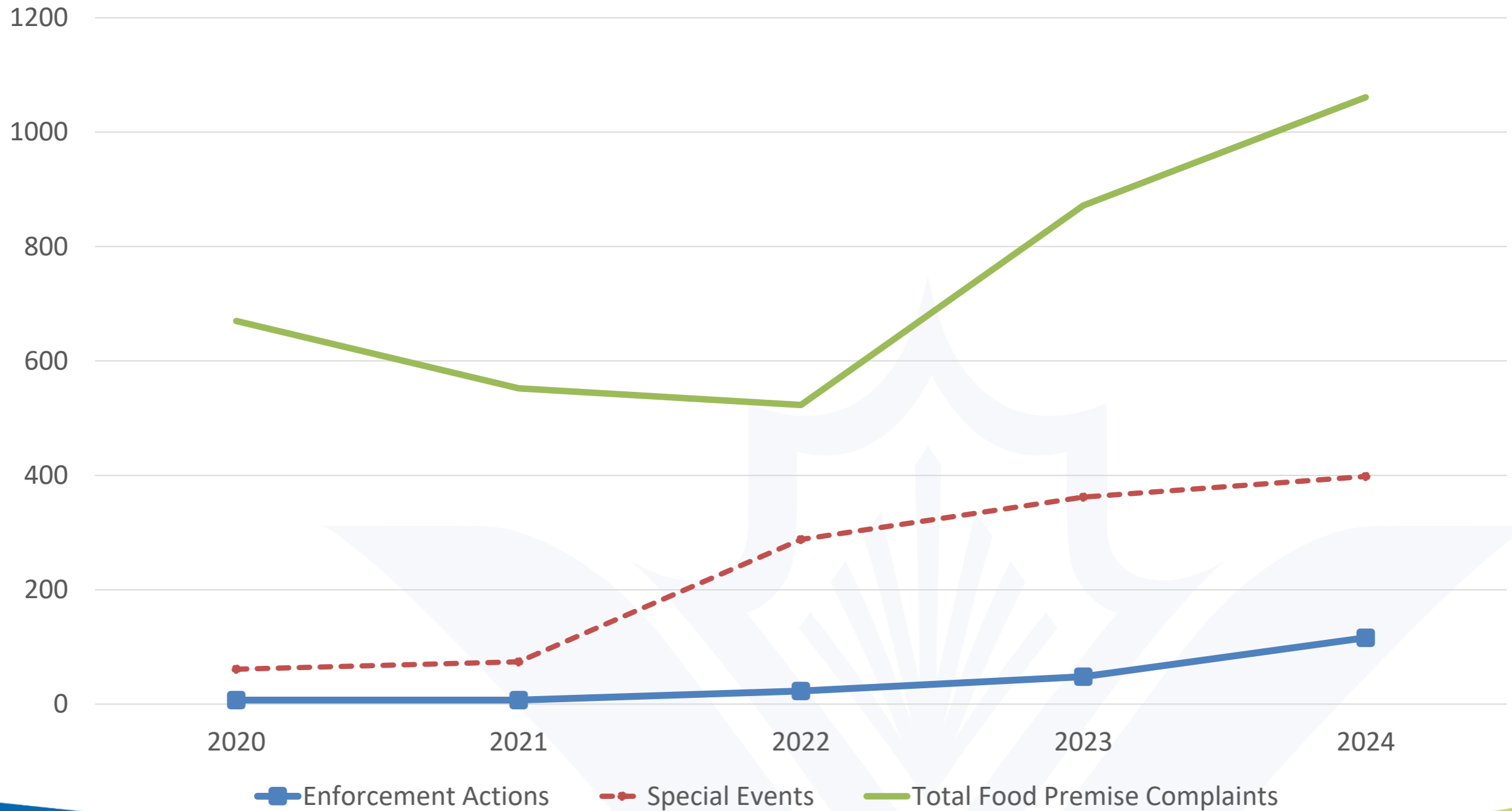
Sources: Growth Management and Analytics Services team in the Planning Development and Legislative Services, Hedgehog Inspection Database.

Food Safety Requests for Service and Inspections



Source: Hedgehog Inspection Database.

Enforcement, Special Events and Complaints



Source: Hedgehog Inspection Database.

Check it! We Inspect it.

Check it! We inspect it.

Your access to public health inspection results in Waterloo Region.

www.regionofwaterloo.ca/checkit

519-575-4400 (TTY 519-575-4608)

 **#CheckItWeInspectIt**



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THANK YOU