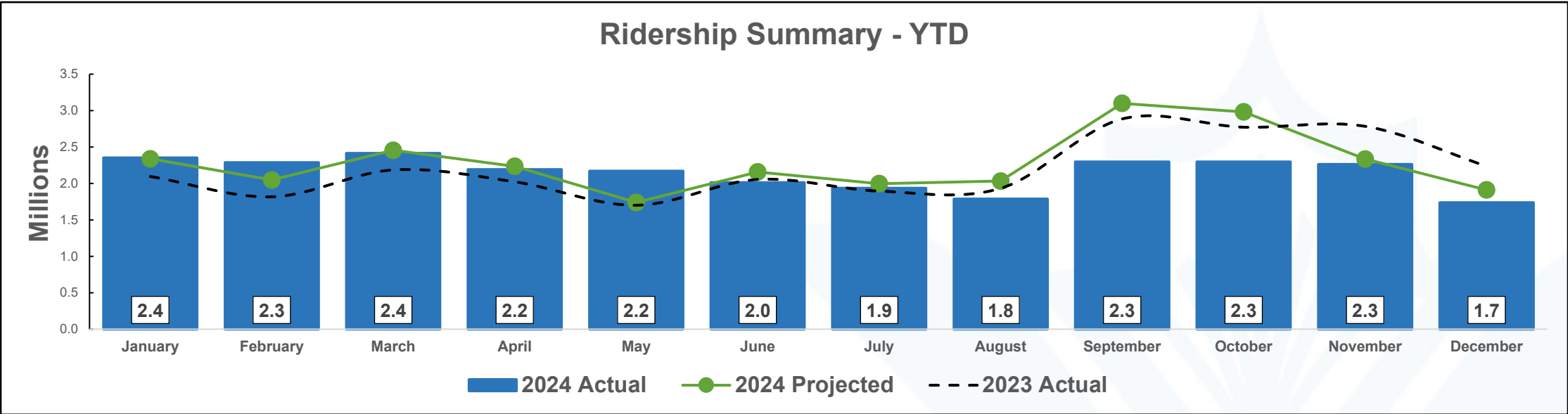


# 2024 Year End Performance Dashboard – Grand River Transit

| Average Daily Boarding <sup>1</sup> | YTD Service Hours | % On-time <sup>2</sup> | YTD Ridership | Average Daily MobilityPLUS Boarding <sup>1</sup> | MobilityPLUS Undelivered Trips <sup>4</sup> |
|-------------------------------------|-------------------|------------------------|---------------|--|---|
| 122K                                | 922,305           | 73.3%                  | 25.7M         | 600  | 2.45%                                       |



Bar graph above shows ridership trends in 2024, compared against projected 2024 ridership and 2023 actual ridership.

| Highest Performance Routes <sup>3</sup> |                |           | Lowest Performance Routes <sup>3</sup> |                |                  |
|---|----------------|-----------|--|----------------|------------------|
| 301 – ION                               | 12 – Westmount | 8 – Weber | 26 – Trillium                          | 34 – Bingemans | 55 – Grand Ridge |

1 – YTD and weekdays only  
2 – % of trips within 0 to +3 minutes to schedule  
3 – based off boardings, per hour; excludes BusPLUS routes  
4 – target is 2.5%