 Region of Waterloo	QMS RECORD	DWQMS Reference	Element 3
		Document Number	4474013-v1B
		Revision Date	JANUARY 3, 2025
TOP MANAGEMENT COMMITMENT AND ENDORSEMENT SIGN-OFF			

1.0 PURPOSE

The Drinking Water Quality Management Standard (DWQMS) requires Top Management endorsement to ensure commitment to the implementation, maintenance, and continual improvement of a Quality Management System that meets the requirements of the DWQMS. Endorsement is also required for the Operational Plan's documented policies, and procedures. This document serves that purpose.

2.0 SCOPE

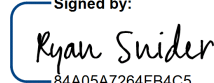
2.1 Top Management Shall Ensure:

- 2.1.1 Evidence of its commitment to an effective Quality Management System is provided by:
- ensuring the QMS is in place and meets the requirements of the DWQMS,
 - ensuring that relevant Water and Wastewater Services personnel are aware of all applicable legislative and regulatory requirements,
 - ensuring the QMS is communicated in accordance with Element 12 - DWQMS Procedure – Communications (DOCS# [500135](#)), and
 - determining, obtaining, or providing resources needed to maintain and continually improve the QMS.

Drinking Water System Operational Plans	DOCS #
Regional Operational Plan	447981
Petersburg	500434
St Clements - Heidelberg	466925

3.0 ENDORSEMENT

We, the undersigned, confirm our endorsement of the above:


Signed by:

84A05A7264FB4C5...

Ryan Snider

Manager, Operations & Maintenance

1/8/2025 | 09:12:35 EST

Date

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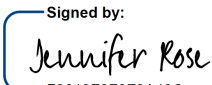
Signed by:

16A59464C57A487...

Mari MacNeil
Director, Water & Wastewater Services

1/7/2025 | 18:40:40 EST

Date

Signed by:

F3613F8F3F3A49C...

Jennifer Rose
Commissioner, Engineering and Environmental Services

1/10/2025 | 09:11:36 EST

Date