

LETTER OF SUPPORT /// NEURON MOBILITY CONTRACT EXTENSION



Nelson Chukwuma, President
Conestoga Students Incorporated
Room 2A106
299 Doon Valley Drive,
Kitchener, Ontario
N2G 4M4

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Sustainability, Infrastructure, and Development Committee
Regional Municipality of Waterloo
150 Frederick St.,
Kitchener, Ontario
N2G 4J3

RE: Update on Shared Micromobility Program and Neuron Contract Extension to 2029

Dear Committee Members,

I am writing to share Conestoga Students Inc.'s support for the recommendation to extend the contract with Neuron Mobility (Canada) Limited until 2029, as outlined in the report TSD-TRS-25-002 dated February 11, 2025.

The shared micromobility program operated by Neuron Mobility has proven to be a significant success in its second year as outlined in the report. Additionally, CSI has seen the positive impact of Neuron's operations on the Conestoga community. As part of Neuron and CSI's partnership, our organizations have collaboratively worked to:

- Strategically establish on and off-campus parking locations to encourage and make the use of Neuron devices more convenient,
- Provide students with free two-month passes, resulting in 8,623 trips and 13,847 kilometers traveled, and
- Host on-campus ScootSafe events, distribute free helmets, and support orientation week activities to encourage the safe use of shared micromobility.

Over the last two riding seasons, we have also been pleased to see the service area continue to expand, their collaborative efforts to ensure users are safely riding through the community, and their commitment to making their service more accessible and equitable with their future adaptive bikes. Extending Neuron's contract will allow the Region to continue benefiting from the program's positive impact and innovations for sustainable transportation options, while contributing to achieving its climate action goals.

CSI hopes the committee and Council will approve the recommendation to extend Neuron Mobility's contract. This extension will ensure the continued success and growth of the shared micromobility program, benefiting both the environment and the Region as a whole.

Sincerely,

Nelson Chukwuma

Nelson Chukwuma,
President